



# Warranty periods

**Warranty period per system**

Warranty period 10 years*
ValkPro+
ValkAce
ValkPitched - Clamp
ValkPitched - Insert
ValkSolarFix
ValkBox3
ValkDouble
ValkTriple
ValkQuattro

Warranty period 10 years
ValkCableCare
BirdBlocker

**\*Extended warranty period**

Under certain conditions, the standard warranty period can be extended to a duration of 15, 20 or 25 years. The following surcharges apply:

- Extension from 10 to 15 years: 1% surcharge on net sales value
- Extension from 10 to 20 years: 3% surcharge on net sales value
- Extension from 10 to 25 years: 5% surcharge on net sales value

Warranty extensions do not apply to the ValkCableCare and BirdBlocker product groups.

**Conditions**

To qualify for an extended warranty, the following preconditions apply:

- The project contains a minimum of 2500 solar panels or more.
- Smaller projects can be combined into one application of in total 2500 panels or more. These projects must all be completed within the same quarter.

**Procedure**

The procedure for extending the warranty period is as follows:

- The customer submits the request to the supplier of the components of the Van der Valk Solar Systems mounting system.
- The application must contain the following information:
  - Project reference
  - Requested warranty period extension
  - Project report
- Van der Valk Solar Systems will assess the application and inform the customer whether the project qualifies for an extended warranty.
- The commissioning date of the PV system, supported by clear photos of the installation, are shared by the customer with Van der Valk Solar Systems.
- Van der Valk Solar Systems provides the customer with a signed warranty certificate.

**General warranty conditions**

A description of the applicable warranty conditions can be found in the General Terms and Conditions of Sale and Delivery, chapter 9. This document can be downloaded [here](#).

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